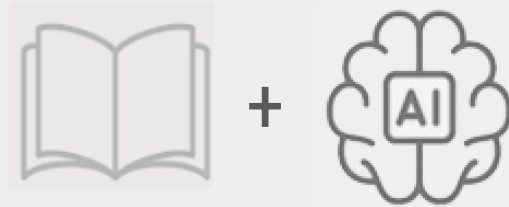




Turbo Agent
Supercharge your business



We plug **your data** into a **custom** AI model
and use it to **supercharge** your business

Make Support Effortless

Create **AI agents** that **perform multiple helpful functions** and operate **safely** within the guidelines you define



Load up to **750 000 pages** of **custom data** for super intelligence



Our **proven** technology answers **95% of customer queries** without any human interaction *

** Source: Takealot Group*



Release your assistant in over **130 languages** across **multiple channels** including Web WhatsApp & Slack

Easily Create & Launch



Add Your Data

Add **Web Pages**,
Database Records, **Word**
& **PDF** docs

Fine-Tune Personality

Add your brand voice,
ensuring a **friendly**,
professional,
adaptable, **engaging**,
intuitive, and
personalized voice

Enable Workflows

Create **autoresponder**
triggers, **send emails**,
generate **tickets**

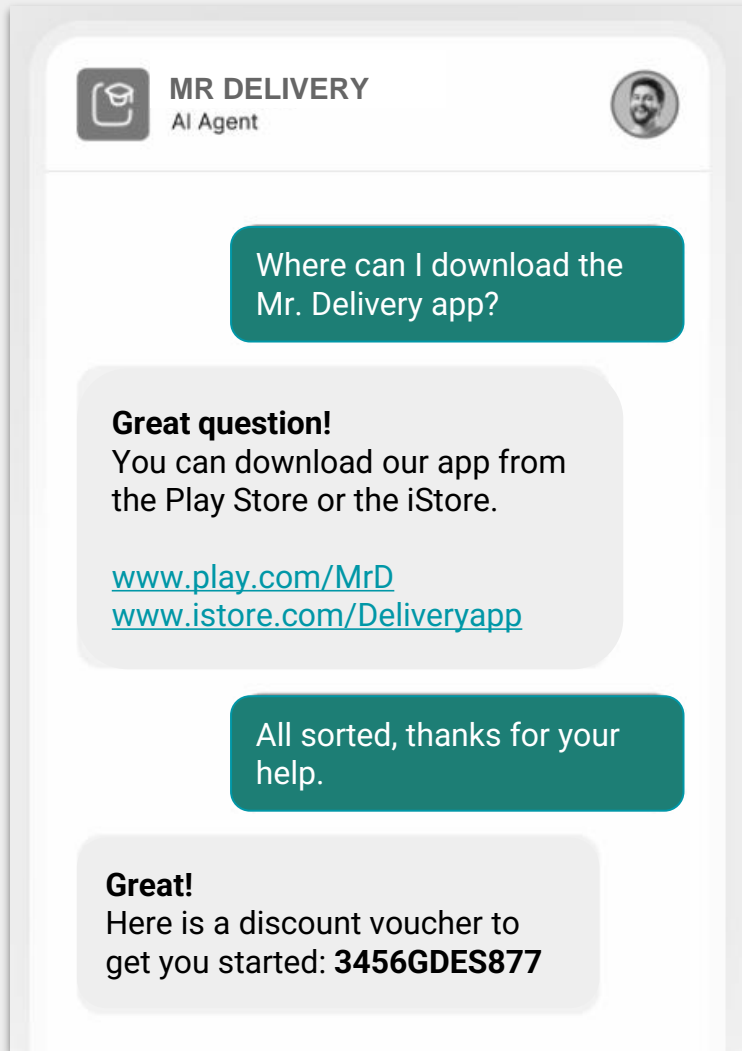
Go Live

We support an **Omni-
Channel** model across
Web, Chat, Email &
Webhook

Reporting Dashboard

Track **real-time**
engagement across
multiple metrics like
time, engagement,
answer accuracy,
sentiment etc.

Make A Real Impact



Placeholder

Answer over 85% of your customer queries automatically

Train Instantly On Your Content

Always On 24/7

Multiple Channels Including Web & WhatsApp

Support Your Customers In 130+ Languages

Seamless Live Agent Handoff For Complex Queries

Safe & Secure

Simplify Staff Support

Automated HR Support, Quick & Simple

**Instant Access To Company & HR
Information & Resources**

Accelerated onboarding

**Navigate Leave, Benefits & Payroll
With Ease**

**Support Your Employees In Their
Native Language**



OLD MUTUAL
AI Agent



Hi! Can you tell me how to
access the leave calendar and
how much leave I have?

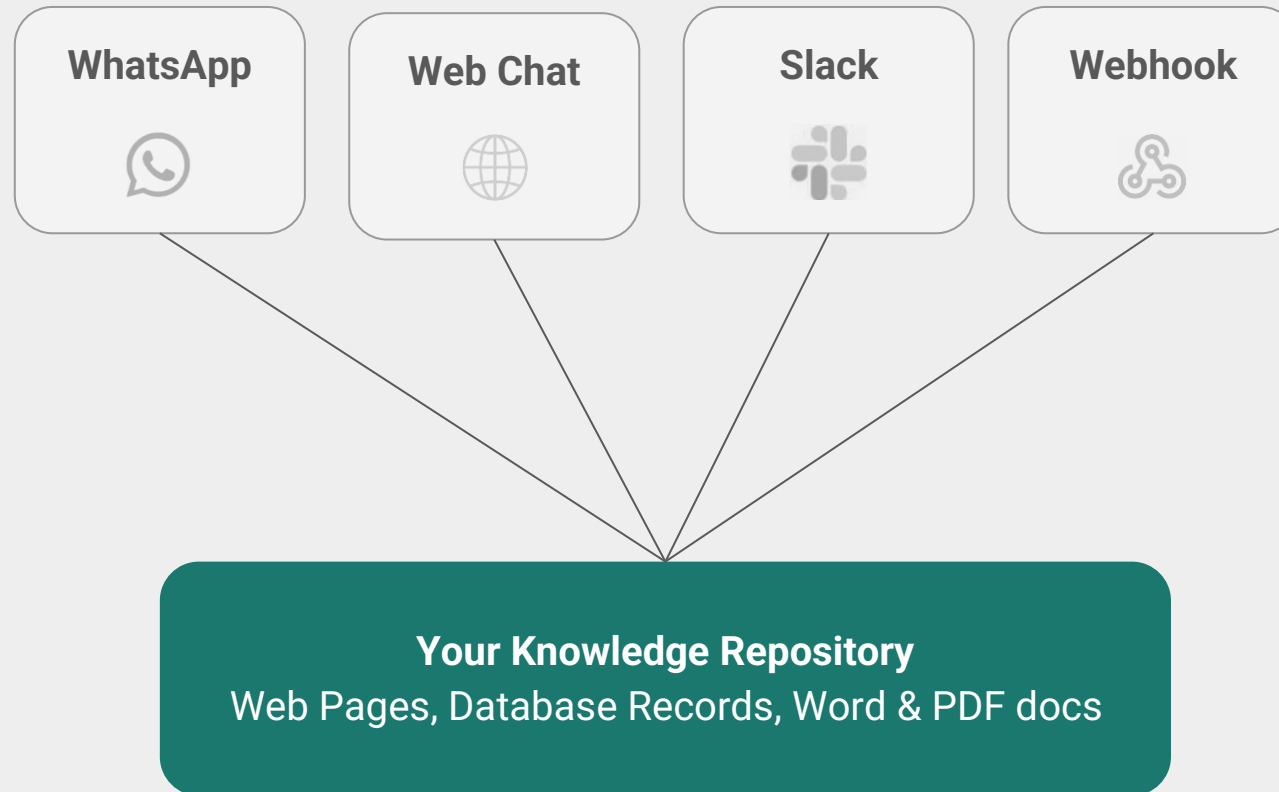
Sure! You can access the leave
calendar through our HR portal
under the "Leave Management"
section. As for your leave balance,
you currently have 15 days of annual
leave remaining.

Great, thank you!

You're welcome! Let me know if you
need anything else.

Placeholder

Single Platform - Multiple Front Ends



Enable Multiple Integrations



Connect your assistant to multiple external tools

Web Chat | Western Cape Education Dept.

The screenshot shows the Western Cape Education Department website. The header is dark blue with the department's logo and name. A search bar is located in the top right. Below the header is a navigation menu with links: Home, FAQ, A-Z Index, News, Contact, and Branding Resources. The main content area features a large banner for the '2024 National Teaching Awards' with the text 'Applications are now open' and a 'Click here' button. Below the banner are four smaller tiles: '2024 National Teaching Awards', 'SC | NSC June 2024 Examination information', 'Admissions 2024/25', and 'WCED News'. At the bottom is a row of colored buttons: 'WCED ePortal', 'Exams', 'Circulars', 'Learner Admissions', 'Vacancies', and 'Teacher SideKick'. A web chatbot window titled 'Edubot' is overlaid on the right side of the page. It has a 'Start the conversation' button and a 'Yes, I agree' button. The chatbot's first message is 'What would you like to know?'. Below it is a button that says 'How can I enroll my child for 2025?'. The chatbot's response is: 'To enroll your child for the 2025 school year, you will need to follow the admissions process outlined by the Western Cape Education Department (WCED). Here are the steps: 1. Apply early: It is important to apply as soon as possible to secure a place for your child. 2. Register as a Parent/Guardian: Visit the WCED Admissions website and complete the Parent Register Check. Make sure to provide accurate contact details (email and cellphone number) during registration. 3. Verify your registration: Enter the One-Time Password (OTP) that appears on the screen in green and...'. There is a 'Back' button at the bottom left of the chatbot window.

The Challenge

- Making a simple way for users to find the info they need from the WCED's information hub of tens of thousands of documents and data points

The Results

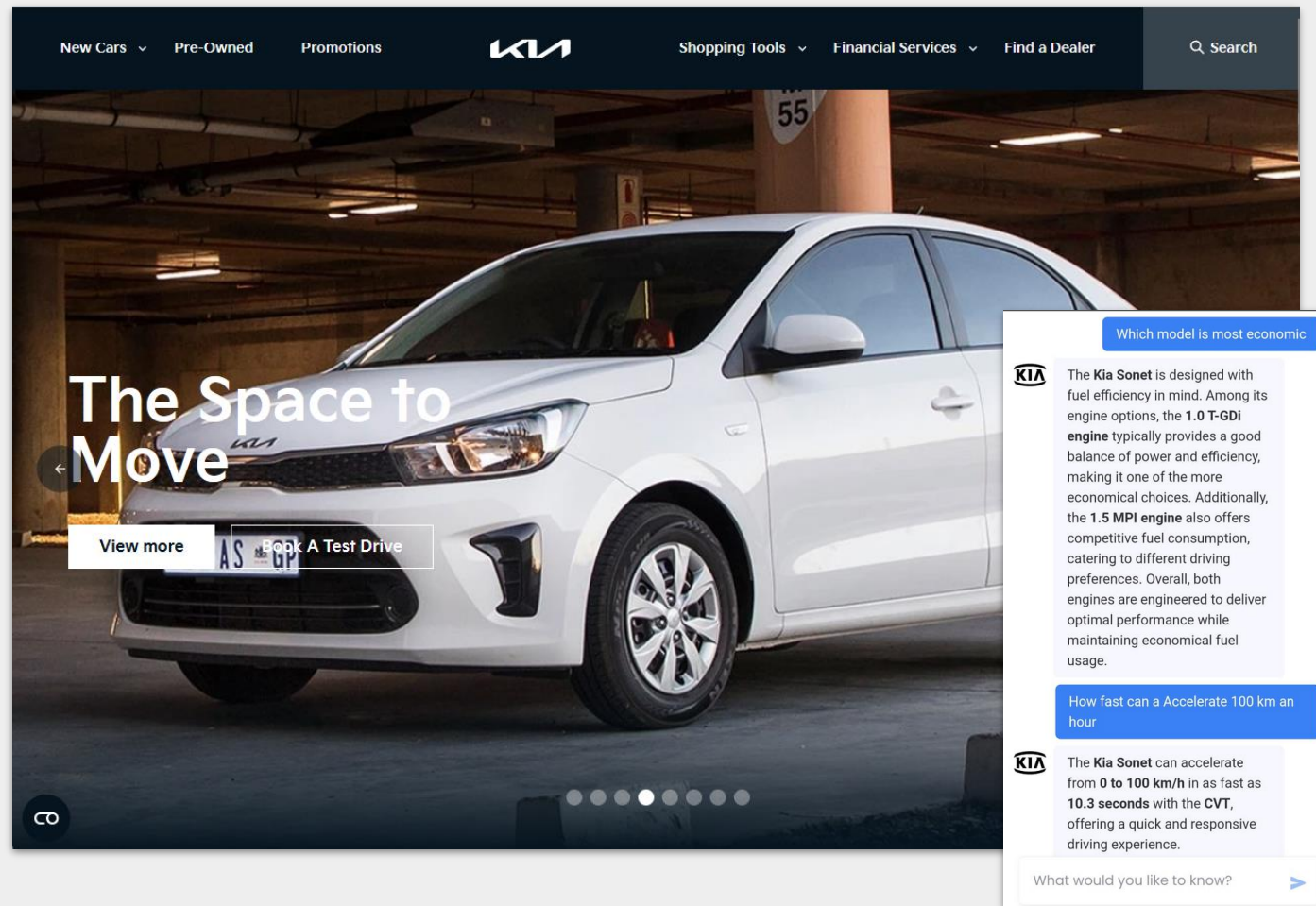
- A Web Chatbot that searches and presents the most accurate replies with an advanced language processing technique to respond in an empathetic and professional way
- Up to **10 000 questions** answered per day
- A **Content Management System** that manages the documents in the Ai model
- A web interface that allows staff to reply to support emails and social media enquiries

Launch the demo

- Scan the QR:



Quick Demo | Kia Sonet Assistant



The Challenge

Customers engage with the brand outside of normal business hours, but they expect the brand to talk back.

The Solution

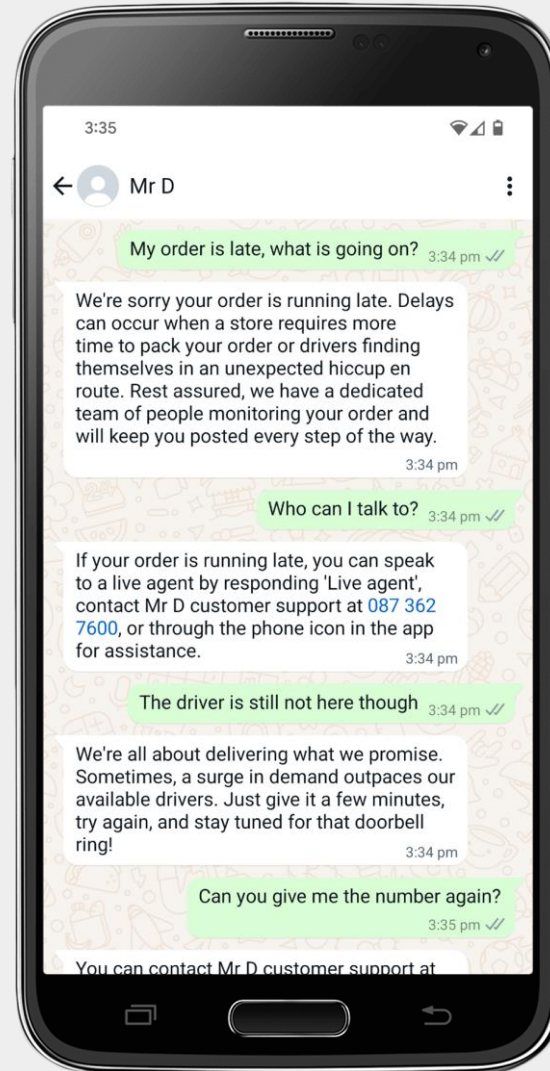
You can load up brochures and vehicle information and answer questions, offer test drives and perform various sales functions.

Launch the demo

- Click the link:
<https://chat.aianything.co.za/chatbot/03a566ac-42e9-4d76-9835-200a75cc8b7c>



Case Study | Whatsapp | Mr Delivery



The Challenge

With hundreds of thousands of customer queries each month, Mr. D aimed to create a more efficient and scalable way to support their customers.

The Solution

Techsys collaborated with Takealot and 1Stream to develop an AI-powered solution integrated with their CRM data, delivering seamless customer support via WhatsApp.

The Results

- **Efficient Query Handling:** Our AI Data Processing solution efficiently handles over **145,000** queries **per month** by searching through FAQ documentation and providing relevant responses to customer inquiries.
- **Enhanced Customer Support:** The integration of AI customer care support ensures timely and accurate replies, improving overall customer satisfaction.



Pricing Proposal

One-Time Setup Fee:

Knowledgebase Loading and Configuration

Setup includes uploading initial documents, setting up the knowledgebase, and configuring AI responses to match customer data.

- **Fee:** R15,000
- **Includes:**
 - Uploading up to **100 documents** or 500MB data (whichever is reached first)
 - Initial QA checks to ensure accuracy
 - Basic customizations, including brand integration and tone.

NB - The setup fee will fall away once a customer has 4 or more business units or accounts with Turbo Ai.

Pricing Proposal

Monthly Usage Fees

1. Base Tier – R7,500 per month

- **Included:**
 - Up to **3,000 questions** per month
 - **2 hours of support** (does not roll over if unused)
 - **Web chat integration only** (via website or app)
 - Basic reporting on usage and interactions
- **Additional Charges:**
 - **Extra questions:** R0.30 per question above the monthly limit
 - **Additional support:** R1100 per hour for any support hours beyond the included 2 hours

2. Premium Tier – R12,500 per month

- **Included:**
 - Up to **5,000 questions** per month
 - **4 hours of support** (does not roll over if unused)
 - **Web chat integration** (via website or app)
 - **API integration** for third-party platforms (e.g., WhatsApp, Slack, Teams)
 - Enhanced reporting (breakdown of user engagement, common queries, and chatbot performance)
- **Additional Charges:**
 - **Extra questions:** R0.25 per question above the monthly limit
 - **Additional support:** R1100 per hour for any support hours beyond the included 4 hours

Pricing Proposal

Optional Add-Ons

1. Advanced Analytics and Insights

Get in-depth reporting, insights into user behavior, and custom reporting options.

- **Fee:** R2,500 per month (minimum)

2. Extended Knowledgebase Storage

For businesses with a large volume of data, this option allows for expanded document storage and access.

- **Fee:** R3,000 per month for an additional 500MB of data

3. Voice Chat Integration

Enable voice chat functionality alongside text responses.

- **Fee:** R5,000 per month

4. On-Demand Training Sessions

Provide refresher training for staff or new administrators managing the chatbot.

- **Fee:** R1,500 per session (up to 1 hour, virtual session)

5. High-Volume Plan

For customers expecting a high number of monthly queries beyond the Premium Tier.

- **Fee:** Custom quote based on usage

Our Clients



Our Awards



Thank You!

andrew@techsys.co.za

Mobile: 072 610 9899